

Checklist for claiming Farm Household Allowance



Farm Household Allowance helps farmers and their partners who are in financial hardship.

The easiest way to claim FHA is online at servicesaustralia.gov.au/farmhouseholdallowance

To claim online you need a myGov account linked to Centrelink.

You can establish your identity and get a Centrelink Customer Reference Number (CRN) online using myGov.

Once you've got your CRN you'll need to answer some questions to confirm the record is yours. Your new Centrelink online account will link to your myGov account.

Once your accounts are linked you can complete an online claim. You don't need to visit a service centre.

If you can't get a CRN online you can call us to prove your identity over the phone or in person. Read more about proving your identity at servicesaustralia.gov.au/identity

If you and your partner are both claiming FHA, you may be able to submit a combined claim.

If you can't claim online you can use a paper claim form.

For help to claim:

- call the Farmer Assistance Hotline on **132 316, Monday to Friday, 8 am to 8 pm**
- go to a service centre, Mobile Service Centre or Agent
- call the Rural Financial Counselling Service on **1300 771 741**.

Supporting documents

Every claim needs supporting information and documents. Use this checklist to help you gather the documents you need to give us.

To help get your payment faster, submit all your paperwork when you claim. You can upload your documents as a photo or pdf with your online claim.

Identity

- birth certificate, visa or citizenship certificate
- a primary document such as an Australian driver licence, birth certificate, visa or citizenship certificate
- a secondary document such as a bank ATM card
- your Centrelink Reference Number (CRN).

For a list of other documents you can use go to servicesaustralia.gov.au/identity

Income and assets form

You'll need to submit an Income and assets form*. With this form you'll need to give us:

- bank account statements for all accounts showing account names, account numbers and current balances at the time you submit your claim
- latest statements for all shares and investments, including shares required to be held by a farm enterprise
- payslips from employment income
- separation certificate if you stopped working in the last 12 months
- copy of your signed lease or tenancy agreement if you rent.

Real estate form

You'll need to fill out a real estate form* for each property owned or partly owned by you or your partner. With this form you'll need to give us:

- rates notices
- loan documents showing any asset held as security
- latest loan statement showing current balance
- estimate value of water rights.

Business form

You'll need to fill out a Business form* for each business you or your partner are involved in.

Financial documents

- latest personal tax return for you and your partner. This isn't the tax notice of assessment
- latest business tax returns for you and your partner including financials. This includes profit and loss, depreciation schedule and balance sheet
- estimate of farming income for each separate farming business in profit and loss format for the current financial year
- Private trust form* and trust tax returns for each trust you and/or your partner are involved
- Private company form* and company tax returns for each company you and/or your partner are involved
- Compensation form* including statement of lump sum or ongoing income.

To find these forms go to servicesaustralia.gov.au/forms

